

SCHEDULE OF TARIFFS FOR MASTERCARD BUSINESS¹
 (Effective from January 20st, 2023)

	Transaction / service	Mastercard Business		
		KGS	USD	EUR
1.	Issuance of primary / supplementary Mastercard cards (contact/contactless)			
1.1.	Issuance of card (takes up to 7 business days – in the Bishkek, 10 business days – in the regions)	Free of charge		
1.2.	Fee for urgent issuance / reissuance (including card maintenance fee for the 1 st year) (takes approximately 2 business days, available only in Bishkek)	KGS 1 500 / USD 20 / EUR 20		
1.3.	Annual card maintenance fee for the 1 st year (to be paid in advance)	700 KGS / 8 USD / 8 EUR		
1.4.	Annual card maintenance fee for Merchants for the 1 st year	Free of charge	Free of charge	Free of charge
1.5.	Annual card maintenance fee for the 2 nd and the following years	700	8	8
1.6.	Minimum Balance (The minimum balance is blocked on the card account at the first receipt on the card account. The amount is available after card expiration or account closure. Minimum balance also applies to the supplementary card)	1 000	12	12
1.7.	Minimum Balance for Merchants (The minimum balance is blocked on the card account at the first receipt on the card account. The amount is available after card expiration or account closure. Minimum balance also applies to the supplementary card)	0	0	0
1.8.	Fee for primary / supplementary card renewal upon expiration ²	Free of charge	Free of charge	Free of charge
1.9.	Reissuance of primary / supplementary card in case of lost / stolen / blocked or damaged card	KGS 400 / USD 5 / EUR 5		
1.10.	Fee for the transfer of funds from the card tied to e-wallet "Elsom"	0,15%	0,15%	0,15%
2.	In KICB network			
2.1.	Cash withdrawal fee in ATMs and POS-terminals (maximum amount in KGS – 25000, in USD – 350)	0,5%	0,5%	0,5%
2.1.1.	Receiving USD in cash at KICB cash desks	Set by the bank on a daily basis		
2.2.	Cash withdrawal fee in ATMs and POS-terminals for Merchants (maximum amount in KGS – 25000, in USD – 350)	Free of charge	Free of charge	Free of charge
2.3.	Cash withdrawal fee for technical or allowed overdraft ³	1,5%	1,5%	1,5%
2.4.	A card-to-card money transfer (CARDEX ⁴ system)	Free of charge	Free of charge	Free of charge
2.5.	Payments for goods and services ⁵	Free of charge	Free of charge	Free of charge
2.6.	Card account statements			
2.6.1.	Balance inquiry	Free of charge	Free of charge	Free of charge
2.6.2.	Mini-statement	Free of charge	Free of charge	Free of charge
2.6.3.	SMS – notification (monthly service fee)	90	1	1
3.	In other banks' network			
3.1.	Cash withdrawal fee in ATMs and POS-terminals	1,5% (min. fee KGS 250)	1,5% (min. fee USD 3)	1,5% (min. fee EUR 3)
3.2.	Cash withdrawal fee for technical or allowed overdraft ³	1,5% (min. fee KGS 250)	1,5% (min. fee USD 3)	1,5% (min. fee EUR 3)
3.3.	A card-to-card money transfer (if CARDEX ⁴ is available)	30	0,3	0,3
3.4.	Payments for goods and services ⁵	Free of charge	Free of charge	Free of charge
3.6.	Card account statements			
3.6.1	Balance inquiry	70	0,8	0,8
3.6.2.	Mini-statement	70	0,8	0,8

4. Operations by cards issued by other banks in KICB devices				
4.1.	Cash withdrawal in KICB ATMs	Free of charge	Free of charge	Free of charge
4.2.	Payments for goods and services in KICB POS-terminals	Free of charge	Free of charge	Free of charge
5. Card blocking				
5.1.	Temporary blocking	Free of charge		
5.2.	Adding card to stop list (Card will be permanently blocked and must be re-issued at the standard charge)	Free of charge		
5.3.	Card unblocking	Free of charge		
6. Other fees		KGS		
6.1.	Fee for return of captured KICB card from KICB ATM (no later than 5 business days) ⁶	100		
6.2.	Fee for urgent return of KICB card, captured by KICB ATM in Bishkek, in 1 day period	800		
6.3.	Fee for return of KICB card, captured by other bank's ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)	250		
6.4.	Fee for considering KICB customer claim/dispute on transaction made in KICB network. (Standard term of considering is 5 business days) ⁶	100		
6.5.	Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is set by Payment system)	500		
6.6.	Fee for providing photo report from KICB ATM for KICB customers (no later than 10 business days) ⁶	250		
6.7.	Fee for providing photo report from KICB ATM for customers of other banks (no later than 10 business days) ⁶	800		
6.8.	Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days) ⁶	700		
6.9.	Fee ⁷ for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)	500		
6.10.	Fee ⁷ for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 2 business days period) ⁶	800		
7. Mastercard Global Customer Assistance Service fees (EUR)⁸				
7.1.	Emergency replacement card	148		
7.2.	Emergency cash advance	95		
7.3.	Lost/stolen card report	35		
7.4.	Virtual payment for services when card not present	125		

¹ All bank fees include a sales tax of 2%.

² Re-issuance upon expiration of the card is possible if the card expires no earlier than 2 (two) months after the client contacts the Bank.

³ Cash withdrawal from borrowed funds is only possible when conducting transactions with the card in KICB devices and third-party banks.

⁴ CARDEX is a local card-to-card money transfer system.

⁵ In the case of Card transactions in a currency other than the currency of the Card account, conversion is carried out taking into account the exchange rate premium of up to 3% of the official rate of the Payment system. In the Operations Register, the amount of the completed Card transaction is reflected taking into account the exchange rate premium on the date of the Card transaction using the Cards.

⁶ Since an application for dispute transaction is submitted. Moreover, the commission for consideration of the application is withheld even if the appeal was false / unfounded.

⁷ If the name of the cardholder is embossed on the card and the client is authenticated.

⁸ Commissions for emergency services, providing in abroad, settled by Payment system and can be changed in one-way order. Transaction currency exchange is carried out with the exchange rate of the day of transaction processing.

Company

Bank

Standard spending (daily) limits ¹:

CARD TYPE	Daily Limits										Single transaction limit
	ATM		Cash- in ATM (replenishment)		Manual Cash		E-commerce ^{2;3}		Purchase		Money transfer and utility payment
	Amount	Number of transactions	Amount	Number of transactions	Amount	Number of transactions	Amount	Number of transactions	Amount	Number of transactions	Amount
MC Business in KGS	270 000	15	685 000	10	375 000	5	270 000	15	270 000	15	50 000
MC Business in USD	4 000	15	10 000	10	5 000	5	4 000	15	4 000	15	-
MC Business in EUR	4 000*	15*	10 000*	10*	5 000	5	4 000	15	4 000	15	-

*only in KGS or USD equivalent

1. Daily limits for Mastercard Business card may be extended upon written request of the customer.
2. Remote payment for goods and services includes the types of payments that do not require the physical presence of the card for payment, i.e., reservation services in hotel complexes by fax, the payment by phone or by mail (MOTO: mail order / telephone order), etc.
3. The option of online transactions or remote payment is closed on all cards by default. To open this option, it is necessary to fill out an application.